

Hashim Naveed

Information Technology Consultant

Name Hashim Naveed
Address Frohmestraße 85a
22459, Hamburg, Germany
Phone + 49 176 8807 8239
E-Mail hashimndl@gmail.com
LinkedIn [hashimnaveed](#)
Nationality German



Professional Experience

Accenture – Sr. Technology Consultant

Hamburg, Germany | June 2025 – Present

- Effectively managed a diverse team to drive technological advancements, including AI integration initiatives, and deliver operational excellence.
- Oversaw the execution of POC projects for emerging technologies, with a strong focus on AI/ML solutions, intelligent automation, and AI-enabled platforms, fostering a culture of innovation.
- Designed, implemented, and maintained AI-ready and hybrid infrastructure environments (cloud and on-prem) tailored to diverse business needs, enhancing scalability and service delivery.
- Strengthened expertise in AI infrastructure setup, technology integration, team leadership, and project management, contributing to measurable business outcomes and digital transformation goals.

Accenture – Technology Consultant

Hamburg, Germany | Feb 2023 – June 2025

- Led a 35-person Technology Centre team, managing project operations using Jira, Confluence, and ServiceNow for task tracking and incident management.
- Oversaw data centre performance with VMware vSphere and Check_Mk, ensuring smooth virtualization and monitoring.
- Implemented new technologies like Azure, AWS, Kubernetes, and Terraform, and integrated CI/CD pipelines using Ansible, Git, Jenkins, and GitLab CI.
- Supported seamless work environment access with VPN solutions (Cisco AnyConnect, Fortinet) and Active Directory.
- Led POCs for AI/ML Ops (Azure ML, Databricks), Edge Computing, and SASE frameworks to explore innovative infrastructure solutions.

Accenture – SW/App/Cloud Tech Support Sr Analyst

Stuttgart, Germany | Dec 2020 – Feb 2023

- Managed IT service management (ITSM) processes and improved IT operations through automation.
- Designed IT governance models to streamline operations and enhance compliance.
- Spearheaded IT infrastructure modernization and cloud adoption initiatives.
- Developed and implemented analytics solutions to monitor cloud service performance and improve incident response times.
- Worked closely with business stakeholders to ensure IT solutions align with strategic goals.

Merck Group – IT Automation Engineer (Part-Time)

Darmstadt, Germany | Mar 2019 – Sep 2020

- Contributed to the rollout of SAP S/4HANA ERP system, documented and refined SAP automation processes
- Developed data tracking, reporting solutions, and automated Project Performance Reports using Microsoft Access, Excel VBA, and Power BI; ensured compliance with GxP and technical standards through peer reviews of design documentation.
- Assisted in data migration tasks into SAP, ensuring integrity and proper mapping; created and maintained technical documentation and SOPs using MS Word, Visio, and Adobe Acrobat Pro.

idatase GmbH - IT Analyst (Part-time)

Frankfurt am Main, Germany | Aug 2016 – Sep 2018

- Designed and documented IT infrastructure using Microsoft Visio; administered Windows/Linux servers and VMware ESXi clusters via vSphere; maintained Synology NAS with RAID; performed system patching with WSUS, YUM, and APT.
- Managed IT assets and licenses using Spiceworks and Intune; set up osTicket, Remote Desktop, and PuTTY; supported GDPR compliance through data access controls, encryption, and audit logging.
- Developed and maintained WordPress websites using cPanel, custom themes, plugins, and Yoast SEO for performance and optimization.

Previous Roles

- **Sigma Engineering Consultants – IT Manager**
- **Harbinger Solutions – Manager**
- **Bahria University – Teaching & Research Assistant, Webmaster**

Education

M.Sc. Distributed Software Systems – Technische Universität Darmstadt (2016 – 2020)

B.Sc. Computer Science – Bahria University (2010 – 2014)

Certifications & Licenses

People Leadership Credential – Chapter 1: Connect (Accenture)

Professional Scrum Master™ I (Scrum.org)

Technology Architect (EMCTA) (Accenture)

ITIL® Problem Management Techniques

AWS Partner: AWS Cloud Practitioner Essentials

COBIT & IT Governance Frameworks

Site Reliability Engineering (SRE) Foundation (DevOps Institute)

Integrated Business Processes in SAP S/4HANA (SAP)

Azure Fundamentals: Azure Network Security (Skillsoft)

Project & Program Management (PMI, Agile)

Technical Tools & Platforms

ITSM (ServiceNow, Jira), Enterprise Architecture (TOGAF)

AWS, Azure, Google Cloud, Kubernetes, Terraform

IT Governance (COBIT, ITIL), Agile & Project Management (Scrum, PMI)

Languages

German (Professional), English (Full Professional), Urdu (Native)

Publications

A Social Media-Based Overlay on the Edge for Handling Emergency-Related Events